



HINDU COLLEGE - GUNTUR

Main Road, Opp. Sri Venkateswara Vignan Mandir, GUNTUR-522003

P.M. PRASAD, M.Sc., M.Phil., (Ph.D.)
Principal (FAC)

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✉ principalhinducollegeguntur@gmail.com
✉ hindu_gtr@rediffmail.com www.heg.ac.in

TO WHOM SO EVER IT MAY CONCERN

5.1.4 (e)

The certified copies of Annual Reports of the committees monitoring the activities and number of grievances redressed to prove timely redressal of the grievances are enclosed herewith.

P.M. Prasad

(P.M. PRASAD)

Principal
PRINCIPAL

HINDU COLLEGE
GUNTUR



HINDU COLLEGE, GUNTUR
Grievance Redressal Cell
Annual Report
2020-21

The Grievance Redressal Cell received the following Grievances from the students they are redressed immediately.

S. No.	Grievance Received	Grievance Forwarded to	Whether it is fulfilled filled or not
1.	Issues relating to online lectures and Internet at home 11-04-2021	IQAC	Yes. Resolved to upload all the PDFs of online classes in the concerned whatsapp group of the students
2.	Girl student problems at Toilets 20-12-2021	Women Development Cell	Yes. Resolved to renovate the Girls toilet with all facilities along with Napkin vending Machine.
3.	Problem of Drinking Water – 04-03-2022	IQAC	Yes. Resolved to purchase a new RO plant for the college

The above are the grievances received in writing. All the remaining petty issues are settled on spot.

This is for your kind information.

(Maj. Dr. CH. NAVEEN KUMAR)
Convener



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Minutes of Meeting of Student Grievances Redressal Cell

Meeting of Student Grievances Redressal Cell and IQAC held on 11-04-2021 at 3pm at Principal Chamber to discuss the problem of online lectures and internet problem at the home.

Resolution: Resolved to upload all the PDFs of online classes in the concerned whatsapp group of the students.


(Dr. P. VENU GOPAL)
Co-ordinator


(P.M. PRASAD)
Principal



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Minutes of Meeting of Student Grievances Redressal Cell

Meeting of Student Grievances Redressal Cell and Women Development cell held on 20-12-2021 at 3pm at Principal Chamber to discuss the problem of girl students regarding toilets.

Resolution: Resolved to renovate the Girls toilet with all facilities along with Napkin vending Machine.


(V. BEULAH RANI)
Co-ordinator


(P.M. PRASAD)
Principal



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Minutes of Meeting of Student Grievances Redressal Cell

Meeting of Student Grievances Redressal Cell held on 04-03-2022 at 3 pm at Principal Chamber to discuss the problem of Drinking water

Resolution: Resolved to purchase a new RO plant for the college.


(Dr. P. VENU GOPAL)
Co-ordinator, IQAC


(P.M. PRASAD)
Principal



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Grievance Redressal Cell
Annual Report
2021-22

The Grievance Redressal Cell received the following Grievances from the students they are redressed immediately.

S. No.	Grievance Received	Grievance Forwarded to	Whether it is fulfilled filled or not
1.	ICT facility in Labs	IQAC	Yes. Resolved to provide ICT facilities to all the Science Laboratories.
2.	Issues regarding e-books and Journals at Library	Library Committee	Yes. Resolved to replace 10 new computers in e-library to the college

The above are the grievances received in writing. All the remaining petty issues are settled on spot.

This is for your kind information.


(Maj. Dr. CH. NAVEEN KUMAR)
Convener



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Minutes of Meeting of Student Grievances Redressal Cell

Meeting of Student Grievances Redressal Cell and IQAC held on 14-11-2022 at 3 pm at Principal Chamber to discuss the problem of ICT facilities in the Laboratories.

Resolution: Resolved to provide ICT facilities to all the Science Laboratories.

(Dr. P. VENU GOPAL)
Co-ordinator

(P.M. PRASAD)
Principal



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Minutes of Meeting of Student Grievances Redressal Cell

Meeting of Student Grievances Redressal Cell and Library Committee held on 27-10-22 at 3pm at Principal Chamber to discuss the problem of students regarding e-books and journals to library.

Resolution: Resolved to replace 10 new computers in e-library to the college


(CH. ARUNA)
Co-ordinator


(P.M. PRASAD)
Principal



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